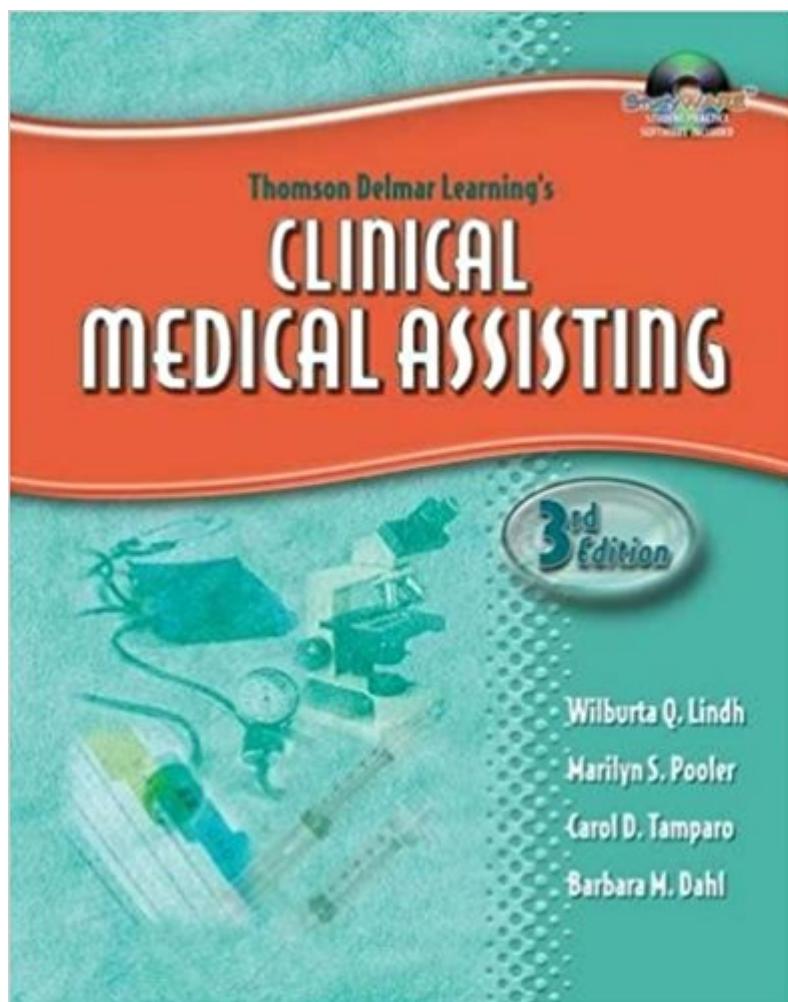


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# Delmarâ€™s Clinical Medical Assisting (Thomson Delmar's Learning's)



## **Synopsis**

Delmar's Clinical Medical Assisting, Third Edition is part of a dynamic learning system that includes a textbook, workbook, interactive CD-ROM, and instructor support materials. The new edition maps to the latest CAAHEP Standards and Guidelines for Medical Assisting Educational programs and the ABHES Program Requirements and Curriculum. Delmar is a part of Cengage Learning. This edition provides great opportunities for critical thinking through case studies, scenarios, and features tying to both of Delmar's Medical Assisting DVD series. New features include Spotlight on Certification for CMA, RMA, and CMAS, reflective of the 2005 CMA certification exam outline; HIPAA boxes; ABHES and CAAHEP Featured Competencies; and Critical Thinking question boxes.

## **Book Information**

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3 History of Medicine, Unit 2 The Therapeutic Approach  
4 Therapeutic Communication Skills, 5 Coping Skills for the Medical Assistant  
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Wilburta (Billie) Q. Lindh, CMA (AAMA), holds professor emerita status at Highline Community College in Des Moines, Washington, where she served as director and consultant to the Medical Assistant Program. During her tenure at the college, she received the Outstanding Faculty Member of the Year award for 2000. Lindh is a member of the SeaTac Chapter of the American Association of Medical Assistants (AAMA) and has lectured at AAMA seminars and conducted in-service workshops on various topics throughout the country. She is a coauthor of respected textbooks on medical assisting, radiology, and ophthalmology, as well as the medical assistant chapter in the **GUIDE TO CAREERS IN THE HEALTH PROFESSIONS**. Marilyn S. Pooler, RN, MA, MEd, is a professor in medical assisting. She taught for more than 25 years at Springfield Technical Community College in Springfield, Massachusetts, and served as Department Chairperson for several years. She has served on the Certifying Board of the AAMA Task Force for test construction and was a site surveyor for the AAMA for many years. She presently teaches refresher courses to medical assistants, licensed practical nurses, and registered nurses at Springfield Technical Community College. Formerly Dean of Business and Allied Health, Lake Washington Technical College, Kirkland, WA Co-Author of three additional texts for use with allied health professionals Member of SeaTac American Association of Medical Assistants Past President of Lake Washington College Foundation. You can find me on Facebook. Barbara M. Dahl, CMA (AAMA), CPC, served as a faculty member and coordinator of the Medical Assisting Program at Whatcom Community College in Bellingham, Washington, for 20 years. She continues to be an active member of several professional organizations, including the Whatcom County Chapter of Medical Assistants, the Washington State Society of Medical Assistants, the American Association of Medical Assistants

(AAMA), and the Washington State Medical Assisting Educators. Dahl is also actively involved in medical management and personnel consulting, curriculum development, and program accreditation advising, as well as advocating for medical assistants to enjoy the right to practice in Washington.

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